



## **Guarantee conditions**

PV Modules

**EXE** Power for a better world



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## Introduction

### **GCLE-EXE Industry Industry Co. Ltd photovoltaic modules**

GCLE-EXE Energy Industry Co. Ltd (GCLE-EXE) grants A) a product guarantee and B) a performance guarantee intended as guarantee against a reduction in cell performance on GCLE-EXE Series photovoltaic modules. The product guarantee means the products are free from deficiencies relating to the material and workmanship. The performance guarantee relates to a reduction in the performance of cells in the photovoltaic module. The general guarantee conditions pertaining to both guarantee types and the conditions for any claims are explained here below in Part C. Guarantee Conditions.

This guarantee is given voluntarily by GCLE-EXE and is independent of statutory warranty claims, which apply only to the seller of the photovoltaic modules. Claims of this nature are neither restricted by our guarantee nor hereby substantiated with regard to us, in as far as no direct purchasing contract exists with us.

## **A. Product guarantee**

Under the terms of these guarantee conditions, GCLE-EXE guarantees for a period of fifteen (15) years that EXE photovoltaic modules are free from deficiencies relating to the material and workmanship. The junction boxes are excluded from this guarantee.

The product guarantee applies from the date of sale to the customer (beginning one (1) year after the production date at the latest. Details of this date can be obtained from GCLE-EXE).

## **B. Guarantee against reduction in cell performance (performance guarantee)**

The performance guarantee provides a guarantee against a reduction in cell performance and it applies from the date of sale to the customer (beginning one (1) year after the production date at the latest).

Details of this date can be obtained from GCLE-EXE. The reduction in performance (ref. Table 1 here below) relates in each case to the rated output specified on delivery.

The performance guarantee does not come into force if the reduction in performance is caused by damage or defects on module components such as the module glass, module frame, connection socket, bypass diodes, cables, connector, encapsulant (EVA) and rear film.

**Table 1**

*Years	**Power
0 – 1	97,0%
1 – 2	96,5%
2 – 3	96,0%
3 – 4	95,5%
4 – 5	95,0%
5 – 6	94,5%
6 – 7	94,0%
7 – 8	93,5%
8 – 9	93,0%
9 – 10	92,5%
10 – 11	92,0%
11 – 12	91,5%
12 – 13	91,0%
13 – 14	90,5%
14 – 15	90,0%
15 – 16	89,5%
16 – 17	89,0%
17 – 18	88,5%
18 – 19	88,0%
19 – 20	87,5%
20 – 21	87,0%
21 – 22	86,5%
22 – 23	86,0%
23 – 24	85,5%
24 – 25	85,0%

\*Years: Years since date of sale or date of production

\*\*Power: Module output in relation to the specified rated output

## **C. Guarantee conditions**

### **1. General information**

- 1.1 This guarantee applies exclusively to the customer. The guarantee declaration does not apply to distributors or installation companies. Customers are all module purchasers who have purchased the photovoltaic modules for their own use.

1.2 This guarantee is valid worldwide.

Guarantee claims arising from this guarantee can only be asserted within the respective guarantee period. An extension is excluded, unless otherwise agreed with GCLE-EXE.

## 2. Limitation of liability

2.1 This guarantee applies exclusively in the case of proper and correct conditions of use, installation and operation. The guarantee only applies if the efficiency of the photovoltaic modules has not been diminished by measures or events which lie beyond the scope of influence of GCLE-EXE. These include in particular defects in a photovoltaic module:

- caused by incorrect installation (for example, deviating from the installation manuals, which are available on the company website, commissioning or operation or the improper removal and/or reinstallation of photovoltaic modules).
- caused by incorrect design and / or configuration of the system
- caused by operation under ambient conditions or using methods deviating from product specifications, the operating manual or details on the rating plate.
- caused by glass breakage
- caused by plant parts, fixtures and system components such as bypass diodes, connection cables, inverters or similar which have not been connected correctly to the photovoltaic module.
- caused by faulty wiring work, faulty installation work or faulty handling during such work.
- caused by unsuitable tests
- due to other influences, including dirt on the front glass, soiling or damage caused by smoke, salt, cleanser or other dirt
- caused by use on mobile units such as vehicles, ships, etc.
- due to act of God, forces of nature, force majeure and other unforeseen circumstances outside the scope of influence of GCLE-EXE, including earthquakes, typhoons, hurricanes/cyclones, volcanic eruptions, flooding, lightning strikes, snow damage (resulting from the maximum snow load specified in the operating manual being exceeded), nuclear events, etc.

2.2 Micro-cracks may develop in the cells as a consequence of incorrect transportation, installation and operation. These are not covered by the guarantee.

2.3 Different coloring/shades may occur during operation on all module components as a result of manufacturing and material processes. No claims can be made in relation to this under this guarantee.

2.4 The following deviations in the dimensions and performance of modules are subject to a tolerance limit. They are therefore considered as agreed and do not constitute a claim to warranty.

Length measurement tolerances in mm:	<50	=+/-2
	50-400	=+/-3
	400-1000	=+/-4
	1000-2000	=+/-6

Measurement tolerance of power Pmax under STC in% =+/-3

2.5 Claims arising from the guarantee cannot be transferred to third parties

### **3. Guarantee**

- 3.1 Where a guarantee case occurs pursuant to these guarantee conditions, GCLE-EXE shall either repair or replace the product at its own discretion. GCLE-EXE also reserves the option, instead of repair or replacement; alternatively to reimburse according to the current and market manufacturer's price of the product. In the event of the module type no longer being produced at the time of the guarantee case, GCLE-EXE reserves the right to supply another module type. This module type may differ in terms of size, shape, color, working condition and/or performance. The residual time of the original guarantee period applies to newly supplied photovoltaic modules.
- 3.2 Further claims from this guarantee are excluded, with this exclusion also applying to claims relating directly to the repair. Particularly, in the case of entitlement to claim warranty, the customer is not entitled to a replacement of the lost feed in tariff during this period.

### **4. Invoking the guarantee**

- 4.1 Notification of all guarantee cases must be given immediately in writing after occurrence or detection to the seller or GCLE-EXE
- 4.2 Invoking of the guarantee requires proof of purchase, particularly the existence of an original purchasing receipt, and the undamaged condition of the serial number and product label.
- 4.3 Whether a guarantee case exists, it is governed by the STC (standard test conditions) valid at the beginning of the guarantee. The STC encompass framework conditions usual in the sector with which the output of a photovoltaic module is measured (see also IEC 61215 standard). The output is specified in Watt peak (Wp). It is incumbent upon the customer to conduct this technical inspection.
- 4.4 Affected photovoltaic modules may only be sent back with the prior written agreement of GCLE-EXE.
- 4.5 The customer is obliged to transfer the replaced older photovoltaic modules back into the possession of GCLE-EXE and return these to GCLE-EXE at its own expense.
- 4.6 With regard to this guarantee and legal disputes relating to this guarantee, the law of the PRC, applies to the exclusion of the United Nations Convention on Contracts for the International Sale of Goods (CIS) and provisions governing conflict of laws. The place of jurisdiction for all disputes arising from this contractual relationship is PRC.

This guarantee applies to our Series photovoltaic modules delivered between the 10.06.2020 and the day on which new guarantee conditions come into force.

**Guarantee conditions**

PV Modules

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