



Warranty Claim Protocol

SOLSOL s.r.o.

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SOLSOL, East Park Olomouc, Za Valem, 779 00 Olomouc - Bystrovany

Installation Company

Customer

Installation Date

Manufacturer
& Product type

S/N of the Claimed
Product

Installation Address

Detailed description
and Date of defect

Accessories Supplied
with the product

Return Shipping Contact
(name, phone, e-mail)

Contact Person's Address
for Return Delivery

In case of claim for AEG or GoodWe technologies, it is necessary to attach the manufacturer's claim form! Download the forms [here](#). In the case of Growatt technology claims, you may later be asked to fill out a Replacement Claim.

Date: _____

Customer's signature: _____

SOLSOL Technical
Support Statement

S/N of the issued
product

Was a replacement for
the claimed product
issued from the SOLSOL
stock?

Yes

No

Date: _____

Tech. support signature _____